



## Texas Department of Criminal Justice

Bryan Collier  
Executive Director

### *Letter of Orientation for Special Volunteers*

Dear Special Volunteer:

Welcome to the Texas Department of Criminal Justice (TDCJ) volunteer program! Prior to service as a special volunteer with the TDCJ, you are required to read and become familiar with the following rules of conduct. These rules are not inclusive of all TDCJ policies, but will help ensure the safety and security of facility operations as well as the welfare of our volunteers, staff and offenders. Professional behavior and good common sense are essential to your participation. Because you have requested to participate in a system that promotes positive change in offender behavior, you are encouraged and expected to demonstrate integrity in everything you do. We hope that your experience is very rewarding.

#### **RULES OF CONDUCT:**

- You cannot perform volunteer services on a facility where a relative, friend, victim or enemy is incarcerated or where an offender is assigned whose victim is your friend or relative.
- You or a representative from your group must submit a list of items you intend to bring into the facility to the facility administrator for approval prior to the event. Electronic musical devices (including PA systems/components) are allowed as well as lap top computers that are without broadband capability.
- The TDCJ has a zero tolerance policy for all contraband (cell phones, alcohol, tobacco products, narcotics or any other item prohibited or not approved). Do not bring more than \$25.00 in to the facility. All individuals entering a secure facility are subject to pat-down searches. Anyone found in possession of a prohibited item(s) will be referred for prosecution.
- Firearms, or other instruments designed/used as a dangerous weapon or having explosive substance, are not allowed on the TDCJ property. The exception is for those persons licensed to carry a handgun under Chapter 411, Subchapter H of the Texas Government Code to possess a handgun on the TDCJ property if the *un*-loaded gun is secured in the locked trunk of a vehicle, or locked compartment if the vehicle does not have a trunk, prior to entering the TDCJ property.
- You must be dressed in a manner appropriate for the occasion and service. Do not wear provocative/suggestive clothing or any attire that is of extreme design, revealing in nature, or any attire or haircut style that conveys messages of a derogatory or offensive nature through language, logos or symbols or jewelry on the facial area. Keep accessories simple and avoid wearing expensive jewelry. Wearing all white clothing on a secure facility is prohibited.

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*Our mission is to provide public safety, promote positive change in offender behavior, reintegrate offenders into society, and assist victims of crime.*

P.O. Box 99  
Huntsville, Texas 77342-0099  
936-437-3026  
[www.tdcj.texas.gov](http://www.tdcj.texas.gov)

*Letter of Orientation for Special Volunteers, continued*

- Cold weather clothing (e.g., coats, gloves, scarves, hats, boots, etc.) shall be secured as determined by facility/department staff. Do not leave clothing or any other personal items unattended.
- If you have a prescription and/or non-prescription drug that you must take during your visit, you must provide a written statement to the appropriate staff beforehand indicating the name of the drug and prescribing health care provider and the possible side effects. You may only carry into the facility the amount needed during your visit and it must be in the original container.
- All special volunteers/volunteer groups are under the direct oversight of the appropriate staff. You must stay with your group during your visit. Volunteers do not supervise offenders.
- Do not mail any items, correspondence, etc. for offenders. Do not carry messages from offender to offender or to the offender's family members.
- Do not give money to an offender or his family, either directly or indirectly. Do not deposit money into an offender's trust fund account.
- Do not accept personal gifts from or give personal gifts to offenders.
- Refer all offender requests to the department/division volunteer staff and/or facility/office staff.
- You are required to report (immediately) any misconduct that you witness or any information that is revealed to you by an offender that is criminal in nature.
- Do not disparage the faith of any offender, nor deliberately seek to influence a change in any offender's denomination. Religious programs will not be used to proselytize from any group.
- In accordance with Section 501.172 of the Texas Government Code, the Prison Rape Elimination Act (PREA) the TDCJ has a zero tolerance policy for sexual misconduct. Individuals who violate the rights of an offender or engage in sexual misconduct will be referred for prosecution. A volunteer with knowledge of any misconduct, either by personal detection or being confided in by an offender, shall be required to report the misconduct immediately. The volunteer shall report such misconduct or abuse to one or more of the following:
  1. Unit Volunteer Coordinator
  2. Unit Volunteer Authority
  3. CID supervisor
  4. Chaplain
  5. Warden or department head
  6. Unit OIG investigator
  7. PREA ombudsman

Volunteers may report alleged sexual misconduct directly to a unit OIG investigator or the Records Management Office without reporting such misconduct to a supervisor or chain-of-command.

- It is a felony offense if a volunteer violates the rights of a person in custody or engages in sexual contact, sexual intercourse, or deviant sexual intercourse with a person in custody.

- In the event you are taken hostage, the department will not bargain for your release. Also, the TDCJ will not be held liable and/or responsible in the case of personal injuries while you are on the facility.

*Letter of Orientation for Special Volunteers, continued*

- In the event that you are sued as a result of performing services, the State of Texas will not indemnify you and will not provide a defense to such litigation.
- Uniformed officers' orders are to be obeyed at all times. They are trained to protect and insure the safety of all individuals (visitors, staff and offenders) on the facility.
- Information gathered and maintained by the TDCJ in connection with the supervision of offenders is confidential and privileged by statute, and shall not be disclosed to anyone other than those persons entitled to receive such information under Texas law.
- Some information related to substance abuse treatment is further made confidential by federal law, and may not be disclosed to anyone except as provided by that law.
- You may not communicate business of the TDCJ to the media without prior approval.

If you have any question or concern regarding policy and procedure or if a situation arises about which you are in doubt, **ASK BEFORE YOU ACT!**

Thank you for your interest and participation in the TDCJ volunteer program. The investment of your time is a generous contribution. It provides valuable interaction between the criminal justice system and the community and is a key element in the rehabilitation process. Should you be interested in becoming an approved volunteer, you can find the volunteer application on-line at [www.tdcj.texas.gov](http://www.tdcj.texas.gov). Go to Quick Links and click on the Volunteer Services Program. Please note that as a special volunteer you are allowed no more than four (4) visits/events system-wide.

Sincerely,

*Clint D. Morris*

Director of Volunteer Services  
Rehabilitation Programs Division  
Volunteer Services Plan  
Appendix I (revised September 2016)

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